

This Privacy Policy applies to this website and any services provided thereon (the “Services”), which is operated by Silvey Consulting, LLC (“Silvey Consulting,” “Company,” “we,” “us,” or “our”).

We appreciate you placing your trust in Silvey Consulting, and we are committed to respecting your privacy and the security of your personal information. Our privacy policy describes the information we collect and how we use it. By using or accessing this website, you accept the practices described in this Privacy Policy. This website( silveyconsulting.net) is hosted in the United States.

#### Information We Collect:

To best serve your needs, we will, from time to time, collect certain information from you.

1. **Personal Information.** The information we collect may include, without limitation, your name, address, telephone number, email address, personal data, and corporate information. Personal information will be collected at various times including, without limitation, when you:

- A. Access and use the Services.
- B. Participate in any interactive features of the Services.
- C. Download materials from this website.
- D. Request customer support.

2. **Technical information** we collect and store automatically. When you visit this website, we may store partial or all of the following: the Internet address from which you accessed this website, the date and time you visited this website, whether you are a new or returning visitor, the page from which you exit this website, what country you are visiting from (your network location), the Internet address of the web site from which you linked to this website, the name of the file or words you searched for, items clicked on a page, and the browser and operating system used.

3. **Cookies.** In addition, we store certain information from your browser using cookies. A cookie is a small data file that is stored by your web browser on your computer. The cookies we use include, without limitation, session ID cookies and persistent cookies.

#### Using Information that We Collect

We want to provide you with the best possible Internet experience and fulfill your orders exactly as you've requested. Additionally, we want to make your experience an enjoyable one. In order to do this, we collect information that allows us to, without limitation:

### **1. Use of Personal Information**

- A. Provide services to you through this website;
- B. Send you promotional offers;
- C. Identify your product and service preferences;
- D. Customize our communications to you

2. Use of Technical Information. This information is used to measure the number of visitors to this website and to various sections of this website, the percentage of visits that came from particular key word searches, the average time spent on this website by visitors and the average number of page views by visitors. It may also be used to identify system performance or problem areas. We also use this information to help us develop this website, analyze patterns of usage, and to make the site more useful. This information is not used for associating search terms or patterns of site navigation with individual users.

3. Use of Cookies. Cookies allow us to enhance, personalize and track your online experience, so that the information you receive is more relevant to you. This technology will allow you to move faster through our website once the information is in our database since you do not have to re-enter the same information or log in each time you enter the site.

### **Information We Share with Others and Your Privacy Rights**

It is not an exercise of Silvey Consulting to sell, rent, or trade personal information.

On rare occasions, we may disclose specific information upon governmental request, in response to a court order, or when required by law to do so. We may also share information with companies assisting in fraud protection or investigation. We do not provide information to these agencies or companies for marketing or commercial purposes.

### **How We Use Email**

When you provide us your email address, you may receive emails from us. E-mails may be sent in order to assist us in processing your order, respond to a request, provide customer service or inform you about

products, services or promotional materials. It is our intent to send promotional e-mails only to those persons who wish to receive them. We provide instructions on how to unsubscribe in our e-mails.

#### Links to Other Sites

We may provide links on our website to other sites. These sites operate independently of Silvey Consulting and have established their own privacy and security policies. We encourage you to review these policies at any website you visit.

#### Updating or Reviewing Your Information

You may review or update your information under your account at any time.

#### Security

Silvey Consulting is committed to protecting the privacy of your Personal Information. It is our intent to protect against the loss, misuse or alteration of information that we have collected from you. We use a variety of current technologies and processes for protection of information we collect, and we limit the information we provide to third parties.

#### Privacy of Children on Our Web Developer Portal

Our website: [silveyconsulting.net](http://silveyconsulting.net), is not intended for use by anyone under the age of 18. We do not knowingly collect personal information from persons under the age of 18.

#### Your Consent

By continuing to use this website, you consent to the collection and use of your Personal Information as detailed in this privacy policy.

#### Privacy Policy, Terms of Service, Notices and Revisions

Your use of this website, and any disputes arising from it, are subject to this Privacy Policy as well as our Terms of Use and all of its dispute resolution provisions including limitation on damages and choice of law. We reserve the right to change our Privacy Policy and our Terms of Use at any time. All changes and clarifications will take effect immediately, upon their posting on this website. If we make changes, we

will post them and will indicate on this policy the new effective date. We encourage you to refer to this policy on an ongoing basis so that you understand our current Privacy Policy.

#### Contact Us

We always welcome your questions and feedback. For privacy-related issues, please contact us:

By Mail:

Silvey Consulting,

PO Box 38231

Dallas, TX 75238

United States of America